Position Available: Data Integration Analyst

Hours: Full-time, generally M-F, 8:00 a.m. to 5:00 p.m. and as needed based on business needs.

FLSA: Exempt

Position is located in WINSTON-SALEM, NORTH CAROLINA

Qualifications:
- Commitment to providing excellent customer service to customers.
- Ability to think logically and perform complex analysis.
- Strong analytical and problem solving skills.
- Must understand basic electronic data exchange concepts.
- Strong organizational skills. Must be able to handle multiple tasks and be very results-oriented.
- Possess excellent communication, analytical, facilitation and negotiation skills with technical and non-technical personnel and with external customers.
- Excellent PC skills including Word, Excel, Access, PowerPoint, Intranet, and Internet with and demonstrated ability to learn and use new software quickly.
- Working knowledge of JIRA and Confluence tools is desirable.
- Post-secondary degree or equivalent work experience.
- Minimum of 5 years of experience in similar position.

Primary Responsibilities
- Supports processing of data transmissions from external customers for update on various company systems (i.e. System III, iPromise, Originations, etc.).
- Provides guidance and support to customers around data analysis/mapping and data format requirements.
- Performs user acceptance testing for customers moving to electronic data transmissions and effectively communicates test results as appropriate.
- Actively participates in development of business requirements documentation to support the submission of project and enhancement requests for development consideration.
- Provides instructions for submission of test and production files based on transmission method selected.
- Coordinates loading of incoming test files, performs thorough review of results and effectively communicates test results to the customer and to internal staff as appropriate.
- Communicates final approval of incoming file formats to external customers and provides instructions for submission of production files.
- Monitors aging unpostable new loans and advances batches, rejected award files and select suspense transactions.
- Provides accurate and timely status reports including volume totals, by activity, for resource planning purposes.
- At Campus Partners, we work together as a team; therefore, staff may be assigned to support other areas of the center.
Campus Partners is committed to equal employment opportunity. We will not discriminate against employees or applicants for employment on any legally-recognized basis including but not limited to: veteran status, race, color, religion, sex, national origin, age, and physical or mental disability.

Please submit all posting applications to: employment@campuspartners.com by 5 pm, Monday, May 24, 2010