

Attachment Recent System Enhancements

Report Enhancements

- *Cost Detail Report*
The Cost Detail Report is an important optional report for customers who want to identify specific information regarding other costs, such as Returned Item fees. A new report option is now available that will include borrower collection cost activity on the report, in its own section along with totals. If you are interested in including collection cost activity on your report, please contact your Customer Service Representative.
- *New Loan and Advance Report*
The New Loans and Advances Report is a critical reporting tool for customers. It shows summary totals for accepted, rejected, and unpostable new loans and advances. The report was recently updated to include larger field sizes for monetary amounts in the New Loans, Reconstruction Loans, and Advances sections. No other changes were made to the report.

System 3i Enhancements

System 3i provides access to borrower records and other functionality using point and click technology. Several recent updates are listed below.

- *LVC Generation*
A change has been made to enable Direct Loan Verification Certificates (LVCs) to be generated for loans that are placed with an internal collection agency. Collection fees can be manually added to the LVC and will be automatically calculated into the payoff amount. Before the LVC is presented, the following message will display: *“Please be aware that you are attempting to complete a Loan Verification Certificate for a loan that is currently with a collection agency. There may be additional fees that you will need to calculate with the payoff.”*

LVCs can be generated for loans that are placed with internal collection agencies. If you want to generate LVCs for internally placed loans, please contact your Customer Service Representative.

- *New Source Codes*
New source codes have been added to the non-cash data entry option on the System 3i. The following payment source codes are available for the user.

H = Consolidations
I = Institutional
T = Tax Offset
G = Claims
U = Cancellation of a Disbursement

If the user leaves the source code field blank, the code will default to “I” (Institutional).

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- *iPROMise*
An *iPROMise* tab has been added to the “Documents” page of System 3i for your convenience. After selecting the tab, the *iPROMise* Borrower Search page located in the Customer Access area of System 3i will be opened if the borrower has *iPROMise* documents on our system. Borrower documents will be accessible from this page. If borrower documents are not available, a “Record Not Found, Please Change Your Search Criteria” message will be displayed. “A Back to the Account” button has been added to the search page so the user will be able to easily return to the borrower account information page on System 3i.
- *iPROMise* Customer Access
If a borrower’s file does not load on the *iPROMise* Customer Access section of System 3i, a generic error message has been displayed. The message will now indicate the exact error that caused the record to reject, such as “Invalid Interest Rate for Loan Type,” “Duplicate Record in Import,” or similar errors.