

## ATTACHMENT RECENT SYSTEM ENHANCEMENTS

### System 3i

The printable Direct Loan LVC form for the William D. Ford Federal Direct Loan program was updated in production on May 1, 2009 to meet new formatting and data requirements that went into effect on that date.

### Borrower Experience

Many “behinds the scenes” enhancements have been made to the mycampusloan, *iPROMise*, and E-Exit web sites. A few of the more visible changes are detailed below.

An enhancement has been made to allow a borrower to attempt to E-Sign (*iPROMise* and E-Exit) loan documents using any internet browser.

For increased security, when changing an existing or creating an initial password, borrowers may no longer use a number to begin or end their password. A warning message to this effect appears if the borrower creates a password that violates the policy. Borrowers can continue to use existing passwords that contain a number at the beginning or end of their password but must comply with the new password standard if they chose to change their password.

A date/time stamp has been added to the E-Pay payment confirmation screen to help the borrower manage their E-Pay activity records.

### iPROMise

The following information was recently changed on the Federal Perkins Master Promissory Note available through *iPROMise*. The borrower’s name format is now last name, first name, middle initial. The Birth Date format has been changed to mm/dd/yyyy. The state abbreviation has been added to the driver’s license number.

The program number has been added to the Unregistered (Borrower) Report available through System 3i Customer Access for *iPROMise*.

### Report Changes

The *NSLDS Load Error Report* now prints with error description text rather than just the error code number. (Update implemented by NSLDS)

Last Payment Type and Source fields have been added to the *Cumulative Credit Balance Report*. The new fields are located under the “Paid Out Date” heading.

A change has been made to the description of status 81 on the *Status Summary* and *Invoice Detail Reports*. The description has changed from “Referred to OE” to “Claim/Referred to OE.” The change was made to make the description less confusing to private loan customers.

### **Cancellation Codes**

Campus Partners announced that new cancellation codes were going to be added to our system in the January issue of the *Update* newsletter. These changes were recently implemented. System III has been updated to allow for new cancellation codes for Loan Type N and I. The new codes are:

- A4 Attorney in a Public Defender Office
- B4 Librarian
- C4 Faculty Member at Tribal College or University
- F4 Firefighter
- T4 Speech Language Pathologist
- P4 Staff Member in a State Licensed or Regulated Pre-school or Child Care
- M4 Military

All Perkins and Institutional Loans (regardless of Note Date) are eligible for the new cancellation benefits for service performed on or after 8/14/08.

Until final regulations are received that might contradict the following schedule, each cancellation type will reflect cancellation credit as follows:

- 1<sup>st</sup> and 2<sup>nd</sup> years of service: 15% each year
- 3<sup>rd</sup> and 4<sup>th</sup> years of service: 20% each year
- 5<sup>th</sup> year of service 30% final year

We will continue to update our system with new cancellation codes and related requirements as more information is finalized.

### **NSLDS Reporting**

An enhancement has been made to prevent invalid enrollment effective dates for New Loans and Advances, such as 22/01/09, from posting to the system. In addition, the value of "N" no longer can be submitted as a valid Academic Level for any New Loans and Advances submitted with a Note Date or Advance Date of 7/1/08 or after. These changes were made to help reduce errors resulting from recent changes to NSLDS reporting.